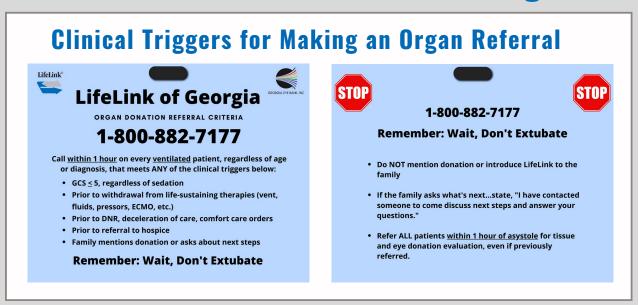


Family Readiness Assessment for an Interaction with LifeLink® of Georgia



What is a Family Readiness Assessment?

A notification to the LifeLink Donor Referral Line (1-800-882-7177) when the care team recognizes cues from the family, through questions, statements, or discussions, that indicate understanding that their loved one's prognosis is poor or terminal. This allows LifeLink to assess the family's readiness for a donation discussion, and allows the family appropriate time to consider and plan for donation (only LifeLink staff should discuss donation with families).

Indicators the family is ready for an interaction with LifeLink:

Family is saying:

- He/She/They wouldn't want to live on a ventilator.
- We/I can't see Him/Her/Them like this anymore.
- Language about their loved one in the past tense, example; "I remember when..."
- How bad the prognosis is with other relatives or friends at the hospital or over the phone.
- Language related to the possibility of ending life-supporting treatment.

Family is asking:

- What's next?
- What happens if everything is stopped? Will He/She/They ever be able to do things again?
- For additional visitation time to say goodbye.
- To call family from out of town.
- For a chaplain, palliative care or hospice.
- For financial assistance related to end- of-life planning.
- About funeral arrangements.
- More questions about comfort care than treatment.
- To meet with the doctors for information regarding the treatment plan.

Next Steps

Call the LifeLink Donor Referral Line (1-800-882-7177) immediately with a change in the plan of care \underline{or} in advance of discussions with the family when:

- Any of the above indicators are recognized.
- A palliative care/hospice meeting is scheduled.
- The patient may be herniating.
- Donation has been mentioned.

